



Telemedicine

Delivered by Doctor On Demand



Effective 1/2017



Humana



Agenda

- Why Telemedicine
- Our Strategic Partner – Doctor On Demand
- Eligibility & Access
- Product Integration
- Consumer Experience

Why Telemedicine

- Offer our members access to convenient, high-quality, and affordable care whenever and however they want it
- New core service puts more control over healthcare costs
- One of the Non Emergent ER options
- RX Prescription available, when needed



Image credit: [Doctor on Demand](#)

About Doctor on Demand (DoD)

- Excellent Network - 450 physicians
- Excellent service ratings
- Short wait times
- Secure
- Wellness services excluded



Dr. Pat Basu
Chief Medical Officer



Adam Jackson
Cofounder & CEO



Jay McGraw
Cofounder & Chairman



Dr. Phil McGraw
Advisor



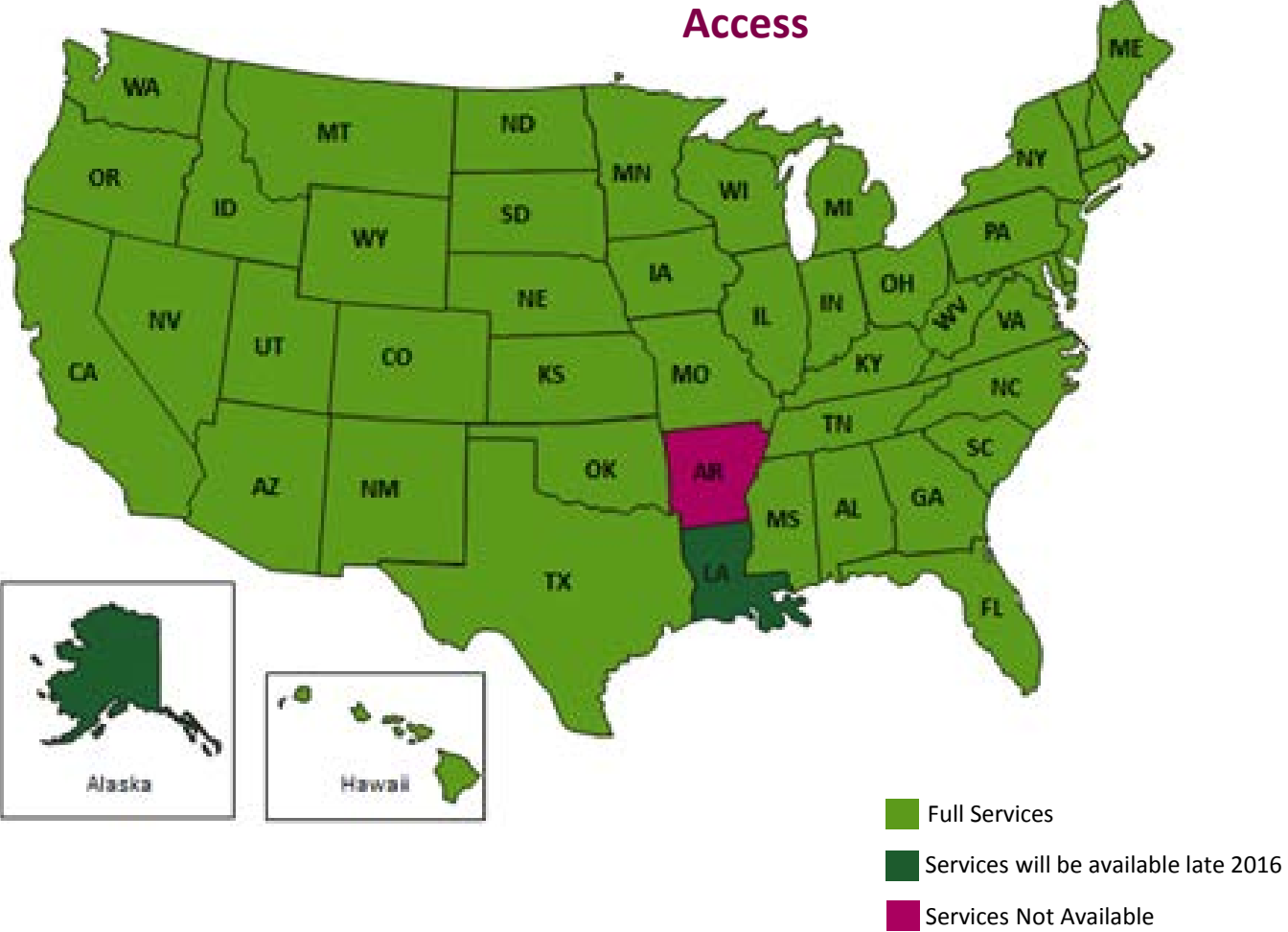
Senator Tom Daschle
Member, Board of Directors

Image credit: [Doctor on Demand](#)

Doctor On Demand Services

Telemedicine is ideal for conditions such as:	Telemedicine is not ideal to use if you are experiencing:
Upper respiratory infections	Chest Pain
Colds, sore throat, and sinus infections	Abdominal pain
Ear and eye problems	Shortness of breath
Skin conditions	

Eligibility & Access



Telemedicine Benefit Integration



**Tied to Current Retail /
PCP Benefits**

Benefits of Telemedicine for Employees

Employees

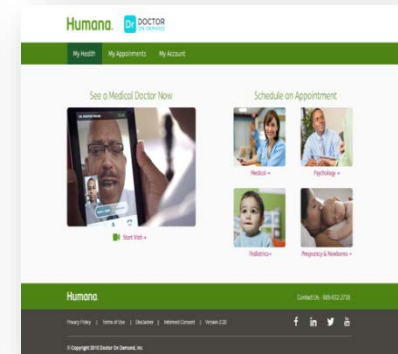
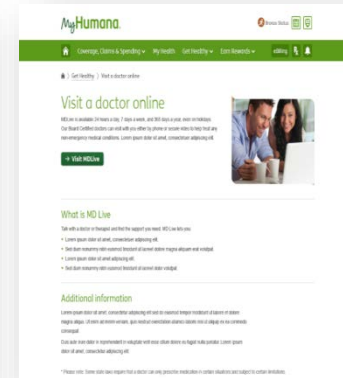
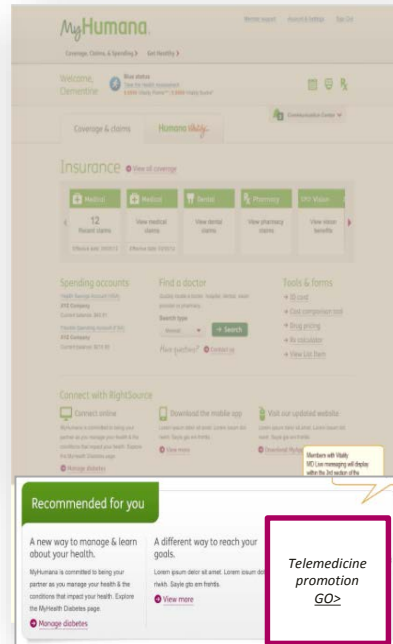
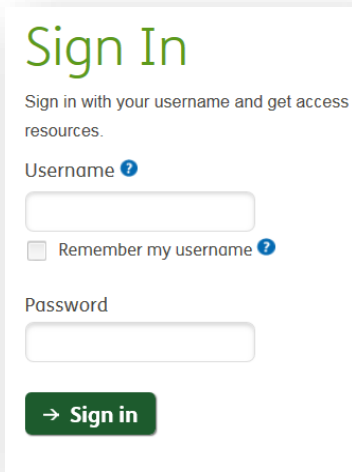
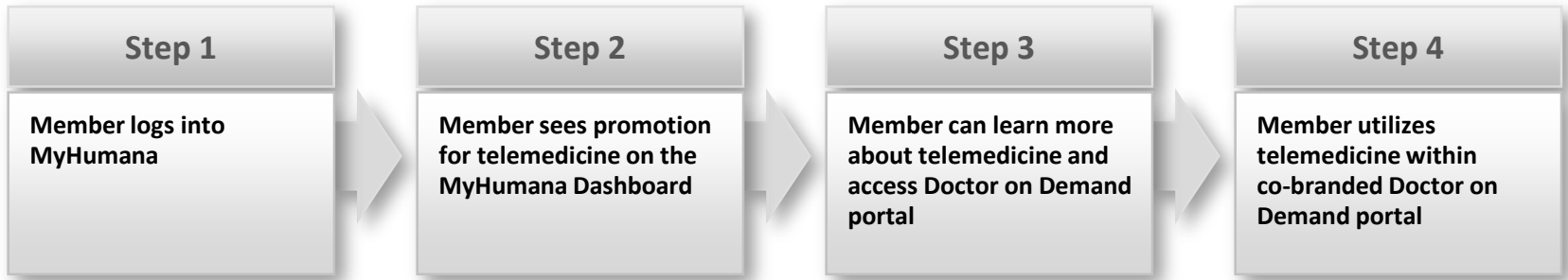
New on demand virtual care option that is convenient and affordable

Provides additional care options to fit your life and schedule

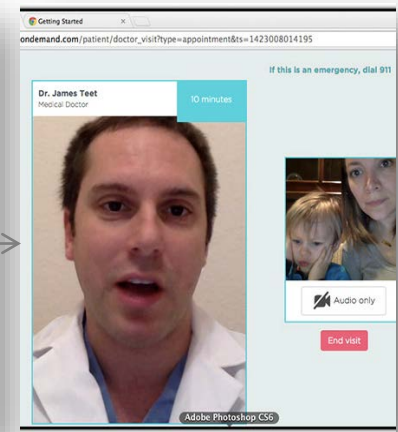
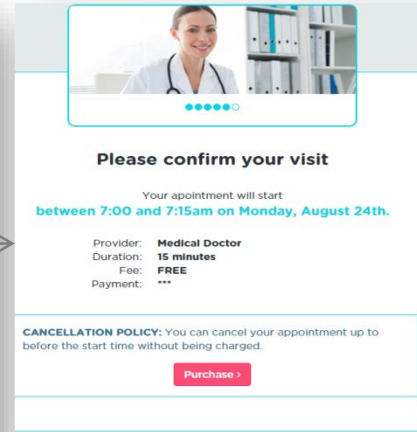
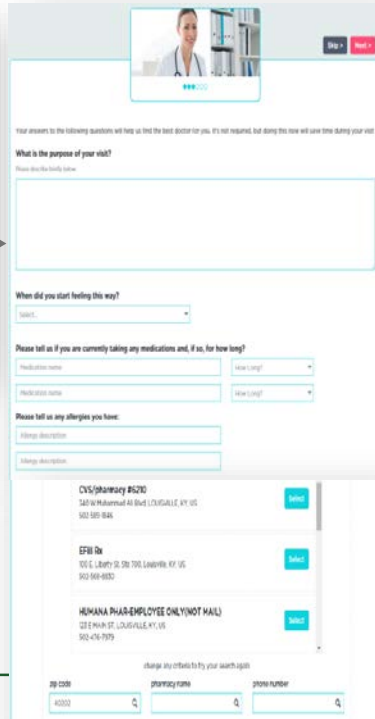
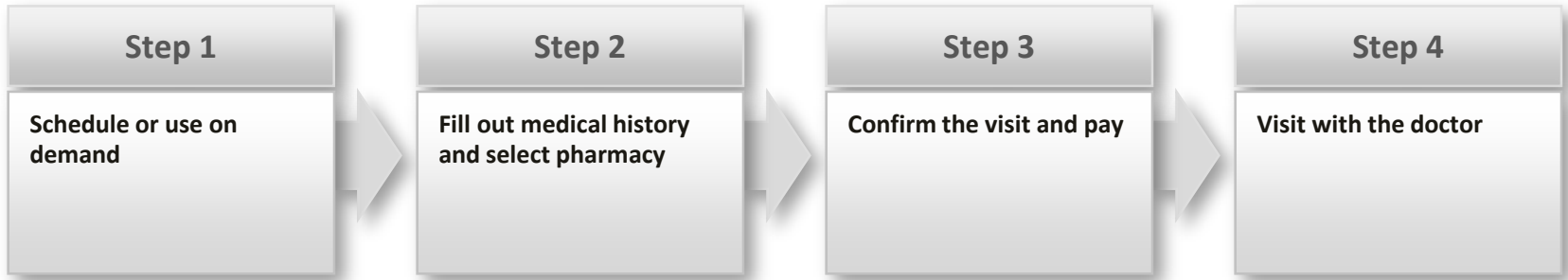
Quality care that is virtual

Easy to use

Consumer Experience – Humana (Single Sign-on)



Consumer Experience – Doctor on Demand





Humana